



**Delaware Health  
and Social Services**

**Office of the Secretary**

1901 N. DUPONT HIGHWAY, NEW CASTLE, DE 19720 \* TELEPHONE: 302-255-9040 FAX: 302-255-4429

March 12, 2018

Dr. John/Jane Doe  
123 Main Street  
Anytown, Delaware 00000

Dear Dr. John/Jane Doe,

In the next few weeks, you will receive a piece of mail – a survey – that is an important part of our effort to gain a better perspective on the health care system in Delaware. Please do not toss this in the wastebasket like it was junk mail or set it aside without responding.

Your participation in this survey is vital to developing a true understanding of physician shortages in Delaware, planning for workforce development and to deciding on alternative payment strategies for our state.

The Delaware Department of Health and Social Services commissioned the University of Delaware Center for Applied Demography & Survey Research (CADSR) to conduct the survey. This capacity study, an update to the 2013 report <http://www.cadsr.udel.edu/projects/DOCUMENTS/phy1302.pdf>, will look at measures important to both the practitioner and the patient, including:

- physician full-time equivalent count
- population to physician ratios
- new patient acceptance
- average wait times
- payment types

The data will help identify areas lacking access to or facing a shortage of health care services and identify trends and changes to service delivery in Delaware.

Questionnaires will be sent via US mail to physicians that are licensed in the State of Delaware. If you do not receive a copy of the survey within the next few weeks, please contact (302) 831-3320. If you have any questions about the survey, contact Katherine Collison at the Delaware Division of Public Health at (302) 744-4555.

Your participation in this survey is key to properly planning for the health care needs of Delawareans. Thank you in advance for taking part in this effort.

Sincerely,

A handwritten signature in black ink, appearing to read "Kara Odom Walker".

Kara Odom Walker, MD, MPH, MSHS  
Secretary